

Human Resources



"Your people department"

How to contact us

Members of the Human Resources department, "your people department," are cross-trained to provide the best possible service to you. Please know when you submit a question or request to HumanResourcesTeam@myccmortgage.com the appropriate individual will be certain to follow up within 24-48 hours.

<p>Michelle Novak EVP of Human Resources 440-262-3895 michelle.novak@myccmortgage.com</p>	<p>Gianna Haughton Director of Human Resources, Western U.S. 925-255-0817 gianna.haughton@myccmortgage.com</p>	<p>West Coast New hire onboarding (branch) Performance management Performance improvement plan Terminations</p>
	<p>Jennifer Brozak Human Resources Director/Wage & Compensation 440-262-3875 jennifer.brozak@myccmortgage.com</p>	<p>New hire onboarding (branch east) Employee status change - PAF (branch east/west) Employee compensation agreements</p>
	<p>Kelsey Trusnik Senior Human Resources Specialist 440-671-7155 kelsey.trusnik@myccmortgage.com</p>	<p>New hire onboarding (corporate) New hire orientation Service, reward, and recognition</p>
	<p>Melissa Quintiliano Human Resources Compliance Specialist 440-214-7672 melissa.quintiliano@myccmortgage.com</p>	<p>I-9 verification forms Background checks</p>
	<p>Brianna Del Zoppo HR Benefits Manager 440-584-0373 brianna.delzoppo@myccmortgage.com</p>	<p>Benefits Leave of absence 401K</p>
	<p>Brittany Scherma Human Resources Generalist 440-426-2532 brittany.scherma@myccmortgage.com</p>	<p>Performance improvement plan Terminations</p>
	<p>Megan Cutlip Senior Human Resources Recruiting Manager 440-671-7145 megan.cutlip@myccmortgage.com</p>	<p>Branch recruiting Corporate recruiting Internships Employee referral program</p>
	<p>Emily Nuber Senior Human Resources Analyst 440-587-0099 emily.nuber@myccmortgage.com</p>	<p>Employee status change - PAF (corporate) Performance management Job descriptions and salary bands</p>